



# Star Rating Explanation

When rating us after your stay, please consider that the Airbnb rating is not the same as the classic *Booking* rating system. In fact, if a host is under **4.3 stars** average, the account can be deactivated and future stays canceled. Your review matters and seriously impacts the host and their future guests. To give you a better understanding of Airbnb rating system, we prepare the following guide.



Perfection does not exist, but we were happy here



An accetable stay with a few issues that need assistance



Major issues needs to be addressed



Close down the listing



Ban this host for life

thank  you