

# Booking.com

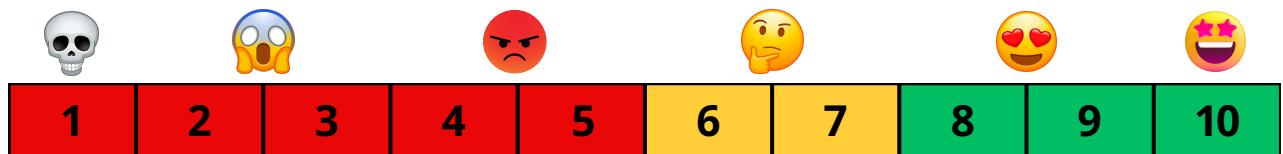
## Star Rating Explanation

For us the review **is very important**, remember to always **do it carefully**.

**Booking has a different system from Airbnb.**

About 48 hours after your stay, a message will arrive from Booking inviting you **to leave a review with an overall score from 1 to 10 to evaluate your stay experience.**

You can decide **to give a single overall rating from 1 to 10, which will be the one that will totally impact the review.**



### Very negative experience

The accommodation is different from the one in the photo, seriously lacking cleanliness, rude host, missing or non-working appliances. Total disaster, sometimes requiring complaint.

### Acceptable experience but with many problems

This accommodation is acceptable, some problems found, average cleanliness, some broken objects or not working. A normal holiday could have gone much better, or much worse

### Excellent and satisfying experience

This accommodation is exactly like the one seen in the ad, everything works, cleanliness between very good and excellent, no problems or small things that can easily be overcome, friendly and helpful host. A holiday that will remain in your heart

If you have time, you can also evaluate other services and details of the structure, such as:

*Cleanliness, Comfort, Value for money, Services, Location, Staff.*

These aspects and **their scores are optional and do not affect the review score**, but they can help us improve our work.

thank you

LOGO

NOME STRUTTURA